

BlackBerry Radar Service Registration



For an electronic version of this document, please visit www.panapacific.com/support/download.

Thank you for purchasing BlackBerry Radar for your fleet. Please complete the following instructions to register, install/activate and start using the BlackBerry Radar solution:

1. Contact BlackBerry to register your Radar products.

- Please visit www.blackberry.com/radaraccounts and provide us with the required information.
- BlackBerry will follow up via email within 24 hours to complete the registration.
- Please be prepared to provide the device identification number(s) for each Radar device you have purchased.

2. Create a Radar Administrator Account.

- To create your Radar Administrator Account, please visit <https://dashboard.radar.blackberry.com/>.
- BlackBerry will confirm the administrator account with you during the registration process.
- To add additional employees or users to the account, please see https://docs.radar.blackberry.com/guides/admin_manage_users/.

3. Install and Activate the Radar device.

- Follow the instructions for device installation and activation found here: <https://docs.radar.blackberry.com/guides/overview2/>.

4. Service Billing

- Radar services are billed in arrears at the end of each month.
- Invoices will be emailed monthly to the address provided during registration.
- At the end of the first month you will need to provide a credit card for current and future charges.
- The MSRP for Radar service fees is as follows:
 - Radar-L: \$9.00/month
 - Radar-M: \$20.00/month
- Discounts for larger fleets are available and will be provided during the registration process.

5. Use the Radar platform.

- We recommend that all users review the User's Guide to learn about the available features and functions of the Radar platform: https://docs.radar.blackberry.com/guides/user_guide_overview/
- Administration users should also review the Admin Guide to understand how to configure and manage the Radar platform for their company: https://docs.radar.blackberry.com/guides/admin_overview/

If you have any questions please email us at radaraccounts@blackberry.com.

For more information about BlackBerry Radar, visit www.blackberry.com/radar.